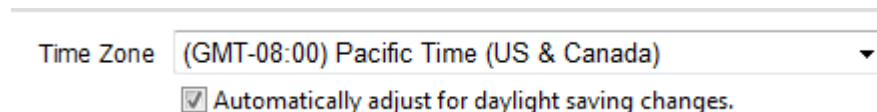# NEW AND IMPROVED MODULES!!

There's a user time zone option within the profile, this feature if added for future enhancement. Currently it is integrated with the New Contract Module. All other modules use the facility time zone selection. In the future we will be migrating to user specified time zone.
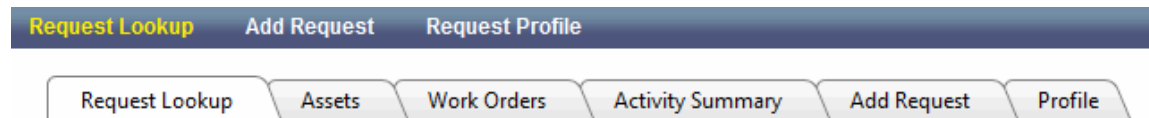

All History tabs have been improved to show more detailed information.

Request System Module
If you are using a flat panel display in your shop you can set your status filter to entered and the screen will refresh every 60 seconds.
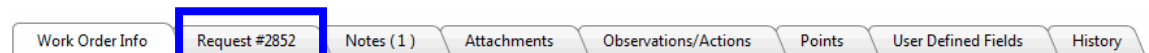
There are two types of user access to the Request System:
1) Request User
2) Request Super User

The difference between the two types is the amount of information that can be accessed by a user. The Request User will only have access to the Request Lookup, Add Request and Profile tabs within the Request Systems. As for the Request Super User, they will have access to the same tabs as the Request User plus Assets, Work Orders and Activity Summary.

If a work order request comes from the Request System, users will be able to link directly back to the request through the Request tab that is added within the Work Order screen.

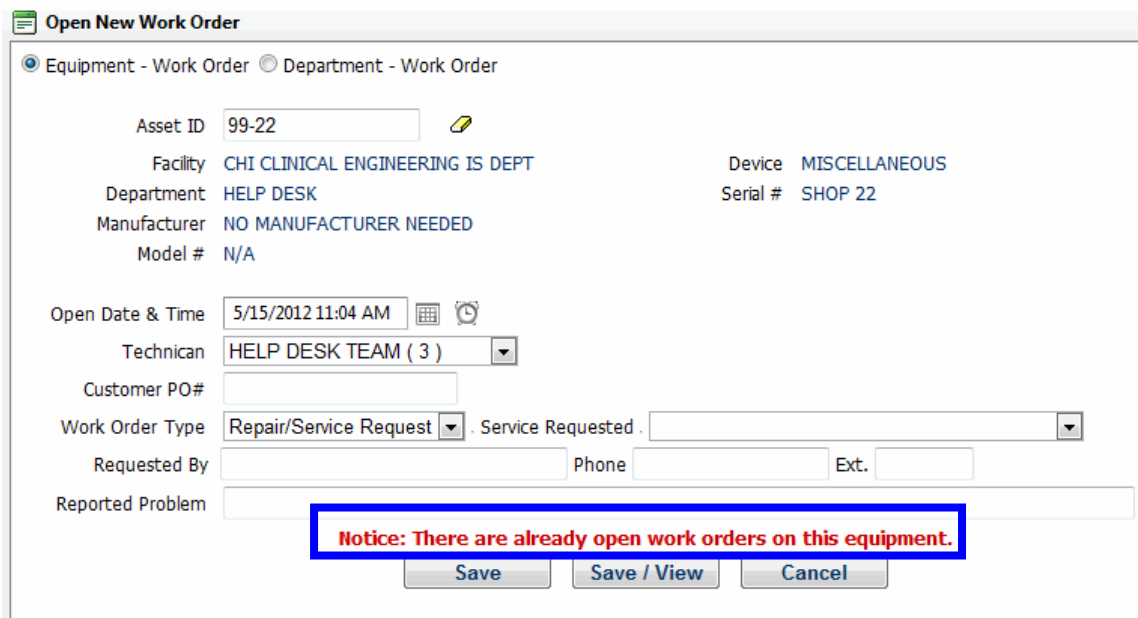Within the Request screen users will be able to see the latest comments that are made by a technician.

The request screen for both profiles will show the most recent technician comment at the bottom of the page.

Revised 6/8/2012
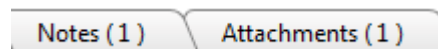
Technician Dashboard

All technicians can now see everyone else's activity. Placement on the organization tree does not limit one's viewing ability anymore.
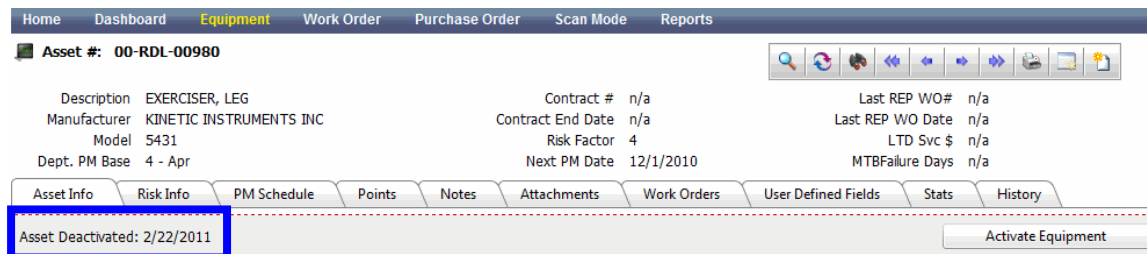
Equipment

The system will tell users if a work order is already open on a particular device. It will show this information within the "Open New Work Order" screen.

Tabs within the work Order feature will show active count. For example, Notes (1)

When a device is inactive the system will now show a date reflecting when the device became inactive.

Vendor: PHILIPS MEDICAL
Service Contact: John Smith
Address: 123 Main Street
Everytown, OH 45269

Phone: n/a
Fax: n/a
Email: johnsmith@philipsmed.com

Note: Acct# 456-987312

We've added a vendor selection on the equipment master screen. If you select a vendor then you can schedule PM's as seen below.

PM Procedure: Edit

Procedure: PM RTF
Next Due Date: _____ Schedule Disabled
☐ Vendor Performed Procedure

Interval Schedule: Run To Fail - No PM Due
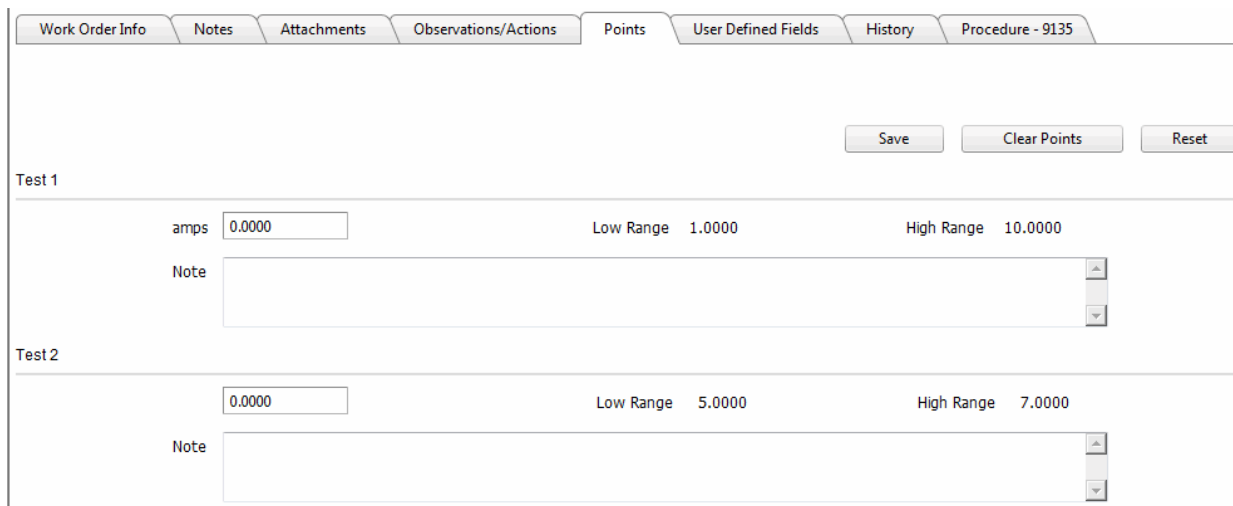Last Completed: _____

Procedure Code: 9135 - PM RTF

In addition, you can create a contact list for each vendor. This contact list is shop level controlled.
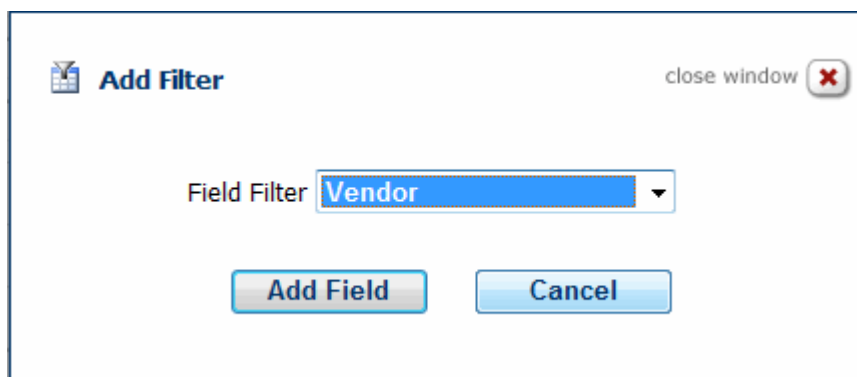

Add Service Contact

Vendor: PHILIPS MEDICAL

Contact Name: _____
Address: _____
City: _____
State: _____
Zip: _____
Email: _____
Phone: _____
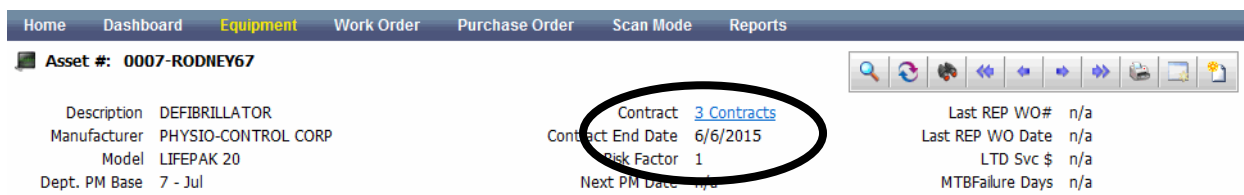Fax: _____
Note: _____

Save   Cancel

Point tab is now active and running correctly. If you generate a PM for a device that has equipment points, you can now record the values on the work order screen.

Work order query now allows users to search via vendor assigned work orders.

The equipment screen now allows users to access the contract information if a piece of equipment is linked to in.

When selecting the Contract link the system will take the user directly to the contract.

Work Order
The system will tell users if a work order is already open on a particular device. It will show this information within the "Open New Work Order" screen.

Tabs within the work Order feature will show active count. For example, Notes (1)

Notes (1)   Attachments (1)

Work order query now allows users to search via vendor assigned work orders.

Add Filter   close window ✖

Field Filter Vendor ▼

Add Field   **Cancel**

Profile*NEW*
New Look!

Username	**msoper**	

	Prefix	First	MI	Last	Suffix
User's Full Name	▼	Team		Help Desk	▼

User's Titles MCSD, MCDBA
Email rodney@microcodeinc.com
SMS Address 2066310788@tmomail.net

Time Zone (GMT-08:00) Pacific Time (US & Canada) ▼
☑ Automatically adjust for daylight saving changes.

Change Password

Password Note: The password must 6 characters, contain at least one
number (1234567890) and one symbol (!@#$%^&*()).

Current Password
New Password
Confirm New Password

👤 TeamNet User   💾 Save   🔄 Reset

Default Facility GSHC - GOOD SAMARITAN HOSPITAL - CINCINN/ ▼

◯ I am currently In the Office
◉ I am currently Out of the Office

Proxy User Larry Ossege ▼

Paging Size 50 ▼
Time Entry Style ◯ Selection ◉ Manual Entry

Purchase Order Module*NEW*

For notes: See Help Topics > Team > Purchase Order Notes
For video: See Videos > Team: Purchase Order (video is 14 minutes and 41 second)

PM Assignment Module*NEW*
For notes: See Help Topics > Team > PM Assignment Notes
For video: See Videos > Team: PM Assignment (video is 5 minutes and 36 second)

Revised 6/8/2012